

TECHNICAL DIRECTOR

OBJECTIVE

Manage project technical scopes wholly, while supervising labor, logistics, and managing client and project needs.

WHAT WE ARE LOOKING FOR

An exceptionally organized and even-tempered individual, the Technical Director leads the technical production team for specific projects, oversees the planning, and is responsible for the execution of the project from a technical standpoint. This role is responsible for managing all facets of technical operations, including scenic, staging, audio, video, lighting, rigging, and creative deliverables. This individual must provide excellent customer service to both internal and external clients and understand the importance of forging relationships to successfully spearhead a project from beginning to end.

MORE ABOUT VISIONAL

Visional is a multidisciplinary creative engineering agency known for building unforgettable experiences for industry-defining brands. Founded in 2014 by Kyle Means and Jim Steurnagel, Visional has become a leader in the experiential space by combining cutting-edge visual technology, a deep understanding of design, and years of expertise. Visional specializes in creative design and direction, live production, virtual engagements, interactive experiences, immersive environmental installations, and full-service project management.

Visional's mission is simple: Be nice. Do good work. We're friendly, energetic, and driven to help our clients and partners develop and engineer experiences. We thrive on building relationships and helping organizations deliver their message through creativity, technology, and collaboration.

Visional has teams strategically placed across the US, with hubs in Atlanta, Denver, Los Angeles, and Orlando. Learn more about Visional at wearevisional.com.

MORE ABOUT YOU

- In-depth knowledge of professional-grade audio, video, lighting, and production technology
- Familiarity with computers and IP networking systems
- Excellent troubleshooting skills
- A keen eye for detail

- High level of physical fitness and the ability to lift heavy equipment (up to 50 pounds)
- Good communication and interpersonal skills
- Excellent customer service skills and professional manner
- High level of responsiveness
- Highly attentive to safety in and around office spaces, event venues, and job sites
- Comfortable working with other technologists in a training/mentoring environment as needed
- OSHA-10 certification
- The ability to work under pressure and adapt to changes
- Excellent technical analytical skills
- A high standard of personal integrity & professionalism
- Extensive knowledge of production industry
- Receive feedback productively
- CTS Certification preferred
- Outstanding organizational and leadership skills
- Excellent communication and interpersonal abilities
- Reliable with a respect to confidentiality
- Self-driven, critical thinker who excels with time management and organizational skills
- Strong phone and video presence with experience managing dozens of phone and video conferences per day
- Excellent written and verbal communications skills
- Experience collaborating with a multidisciplinary team remotely and cooperatively
- Ability to manage priorities, respecting timelines, and critical deadlines
- Ability to manage multiple projects in parallel
- The ability to work under pressure and adapt to changes
- Ability to think critically and be proactive at solving issues
- Excellent communicator to leadership
- Excellent phone and email etiquette
- Comfortable working in the company office, working from home, and in the field
- A high standard of personal integrity & professionalism
- Extensive knowledge of production industry
- Receive feedback productively
- Computer Skills: MacOS or Windows platform using Microsoft Office
- Experience working with and directing union and non-union stagehands
- Valid Passport, Driver License, and ability to travel (50%)
- Ability to pass criminal background check

YOUR DAY-TO-DAY

- Ensure all technical components of a production are developed and executed flawlessly
- Ensure full technical production maintains client's vision, budget requirements, timeline, and safety standards

- Play a key role in projects from conception through pre-production, budget planning, onsite execution, and post-project
- Draft site plans, ground plans, and other layouts as required
- Coordinate with project managers to maintain budgets and profit margins for assigned projects
- Determine crew calls and assignments based on production requirements and provide those needs to labor coordinators in a timely fashion
- Work with discretion across a multitude of work settings, including entertainment, financial, and government agencies
- Anticipate problems before they arise and solve for them by providing viable and cost-effective solutions
- Manage the technical team by leading through example, clearly setting expectations, communicating processes, setting goals for improvement, and offering support
- Ensure compliance with internal processes for documentation required for staffing and contract labor
- Use computer applications or other automated systems such as spreadsheets, word processing, calendar, e-mail and database software and proprietary software in performing work assignments
- Coordinate with team members to ensure gear is prepped and ready for upcoming projects
- Perform creative and technical preproduction duties as assigned
- Maintain accurate inventory management including checking in / checking out of equipment
- Provide technical support for teammates and customers as needed
- Manage equipment logistics as required. Consistent packing and prepping of production equipment according to production guides to guarantee that packages are complete and in working order upon arrival
- Understands company processes as outlined in the employee handbook, follows procedures, and accurately completes systems entry and paperwork (i.e., time sheets, expense reports, etc.) in a timely manner
- Engage in internal training to maintain proficiency and ensure growth of technical skills
- Develop and maintain training materials and company knowledge base
- Keep abreast of best practices and technical trends in the production industry
- Participate in company meetings and activities
- Ensures a flawlessly executed production through proper maintenance functions, accurate setup and operation, and breakdown of production technology equipment as needed
- Understand the technical aspects of the role and ability to quickly troubleshoot and problem solve equipment and software issues under pressure
- Strives to exceed the expectations and needs of internal and external customers
- Maintain a positive relationship with all clients through effective communication while being mindful of customer relationships
- Interface with customers and guests on-site to make sure their desires are met, and that equipment is functioning
- Assist the production team onsite with tasks as needed to complete the project

- Maintain a positive attitude through stressful situations and long hours
- Available as needed on evenings or weekends
- Organize work and focus the team on what needs to be accomplished
- Prioritize in a time-crunched, fast-paced environment
- Project positive attitude while establishing effective professional relationships
- Create and maintain fluid and effective project schedules
- Communicate and work closely with project team both internally and client-side
- Assist and work with engineering, purchasing, sales, and production teams
- Proactively handle project issues and/or risks
- Manage budgets, manpower, expenses, and costs to complete project goals
- Team player mentality with a strong sense of purpose within the organization

OUR OFFER TO YOU

- Base Salary
- Medical Insurance Plan
- Dental Insurance Plan
- Vision Insurance Plan
- Remote Work Flexibility
- 401K with matching contribution
- Profit Sharing Program
- Skills development activities and opportunities for career advancement
- Professional Development Reimbursement Program
- Personal Enrichment Program
- Work environment conducive to personal health and well-being

Those interested should send an e-mail with CV and letter of interest to careers@wearevisional.com.

Requisition # 22-010
Availability Full Time
Location Atlanta, Georgia, USA
Denver, Colorado, USA
Possibility for Offsite Base