

CREATIVE TECHNOLOGIST; III

OBJECTIVE

Responsible for the maintenance, set-up, and operation of production equipment while ensuring complete customer satisfaction.

WHAT WE ARE LOOKING FOR

A tech-savvy quick-thinker with a drive and desire for a live event environment is the perfect candidate for this role. Capable of discovering and engaging new business opportunities as well as nurturing existing clientele, the Creative Technologist thrives in problem-solving, taking pride in quality, and discovering efficiencies. The ideal candidate has a reputation of a positive can-do attitude, and a unique ability to multitask in a fast-paced office and production environment. Someone of two minds, both creative and analytical, the Creative Technologist is well-rounded in all aspects of the event, including creativity, engineering, operation, and customer service, and has the ability to anticipate the clients needs in advance, establishing a world-class customer experience with the Visional brand.

MORE ABOUT VISIONAL

Visional is a multidisciplinary creative engineering agency known for building unforgettable experiences for industry-defining brands. Founded in 2014 by Kyle Means and Jim Steurnagel, Visional has become a leader the experiential space by combining cutting-edge visual technology, a deep understanding of design, and years of expertise. Visional specializes in creative design and direction, live production, virtual engagements, interactive experiences, immersive environmental installations, and full-service project management.

Visional's mission is simple: Be nice. Do good work. We're friendly, energetic, and driven to help our clients and partners develop and engineer experiences. We thrive on building relationships and helping organizations deliver their message through creativity, technology, and collaboration.

Visional has teams strategically placed across the US, with hubs in Atlanta, Denver, Los Angeles, and Orlando. Learn more about Visional at wearevisional.com.

MORE ABOUT YOU

- In-depth knowledge of professional-grade audio, video, lighting, and production technology
- Familiarity with computers and IP networking systems
- Knowledge of modern filming and sound mixing techniques
- Excellent troubleshooting skills

- A keen eye for detail
- High level of physical fitness and the ability to lift heavy equipment (up to 50 pounds)
- Good communication and interpersonal skills
- Excellent customer service skills and professional manner
- High level of responsiveness
- Highly attentive to safety in and around office spaces, event venues, and job sites
- Comfortable working with other technologists in a training/mentoring environment as needed
- OSHA-10 certification preferred
- The ability to work under pressure and adapt to changes
- Comfortable working in the company office, working from home, and in the field
- Excellent technical analytical skills; A high standard of personal integrity & professionalism
- General knowledge of production industry
- Receive feedback productively
- Zoom Operator / Live Stream / Camera Operator moderate experience
- Networking basic experience
- Switching Software (Spyder X80) advanced experience
- Audio Design/Operation advanced experience
- Lighting Design/Programming advanced experience
- Media Server advanced experience
- Projection Mapping moderate experience
- CTS Certification
- Valid Driver License, and ability to travel (50%)
- Ability to pass criminal background check

YOUR DAY-TO-DAY

- Coordinate with team members to ensure gear is prepped and ready for upcoming projects
- Perform creative and technical preproduction duties as assigned
- Maintain accurate inventory management including checking in / checking out of equipment
- Provide technical support for teammates and customers as needed
- Manage equipment logistics as required. Consistent packing and prepping of production equipment according to production guides to guarantee that packages are complete and in working order upon arrival
- Understands company processes as outlined in the employee handbook, follows procedures and accurately completes systems entry and paperwork (i.e., time sheets, expense reports, etc.) in a timely manner
- Perform long-term equipment maintenance and testing
- Engage in internal training to maintain proficiency and ensure growth of technical skills
- Develop and maintain training materials and company knowledge base

- Keep abreast of best practices and technical trends in the production industry
- Participate in company meetings and activities
- Ensures a flawlessly executed production through proper maintenance functions, accurate setup and operation, and breakdown of production technology equipment as needed
- Understand the technical aspects of the role and ability to quickly troubleshoot and problem solve equipment and software issues under pressure
- Strives to exceed the expectations and needs of internal and external customers
- Maintain a positive relationship with all clients through effective communication while being mindful of customer relationships
- Interface with customers and guests on-site to make sure their desires are met and that equipment is functioning
- Assist the production team onsite with tasks as needed to complete the project
- Maintain a positive attitude through stressful situations and long hours
- Load and unload trucks as needed
- Continuously improve through feedback
- Team player mentality with a strong sense of purpose within the organization

OUR OFFER TO YOU

- Base Salary
- Medical Insurance Plan
- Dental Insurance Plan
- Vision Insurance Plan
- Remote Work Flexibility
- 401K with matching contribution
- Profit Sharing Program
- Skills development activities and opportunities for career advancement
- Professional Development Reimbursement Program
- Personal Enrichment Program
- Work environment conducive to personal health and well-being

Those interested should send an e-mail with CV and letter of interest to careers@wearevisional.com.

Requisition # 22-015
Availability Full Time
Location Atlanta, Georgia, USA
Denver, Colorado, USA